

## **Shipping policy**

### **General Information**

All orders are processed within 7-21 business days. Orders are not shipped or delivered on weekends or holidays.

### **Shipping Methods**

We offer standard courier shipping via DPD or DHL and inPost shipments. Shipping prices are priced individually and are visible in the basket when placing the order.

### **Delivery time**

The shipping time depends on the selected delivery method:

Standard courier delivery in Poland: 1-2 working days.

Standard courier delivery outside Poland: 3-5 working days.

Shipping inPost in Poland: 1-2 working days.

### **Shipping Delays**

Sometimes there may be delays due to unforeseen circumstances, such as weather conditions or problems with the courier. If your order is delayed, we will contact you to inform you of the new delivery date.

### **Order Tracking**

After your order has shipped, you will receive an email with a tracking number that will allow you to track your order online.

### **International Shipping**

Currently, we only ship our products within Poland and the European Union. We plan to expand our business to other countries in the future.

### **Returns**

If you wish to return a product, please refer to our Returns and Complaints Policy.

### **Contact**

If you have any questions about shipping, please contact us at: [contact@puszka925.com](mailto:contact@puszka925.com).